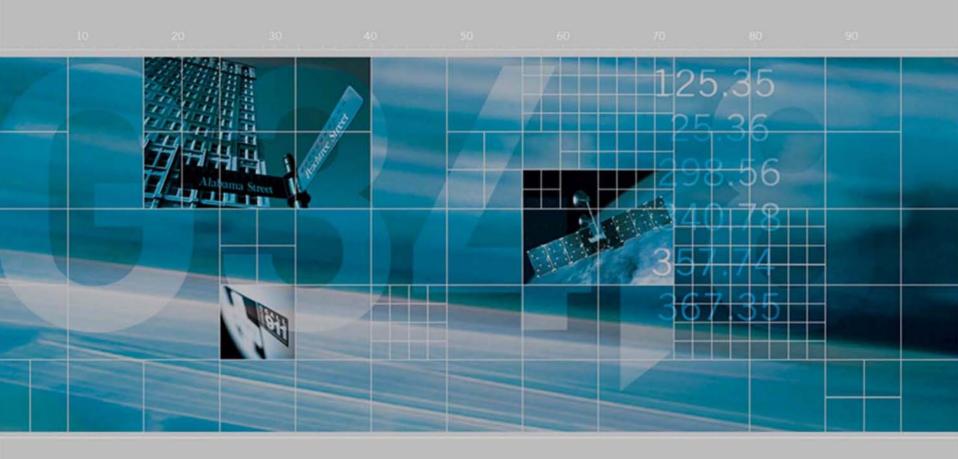
VoIP E9-1-1 Update

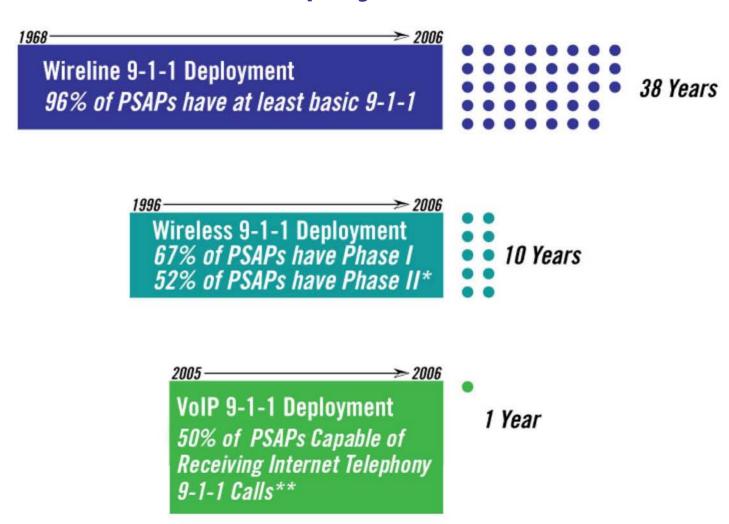
September 2006





intrado°

VoIP/911 Deployment Success



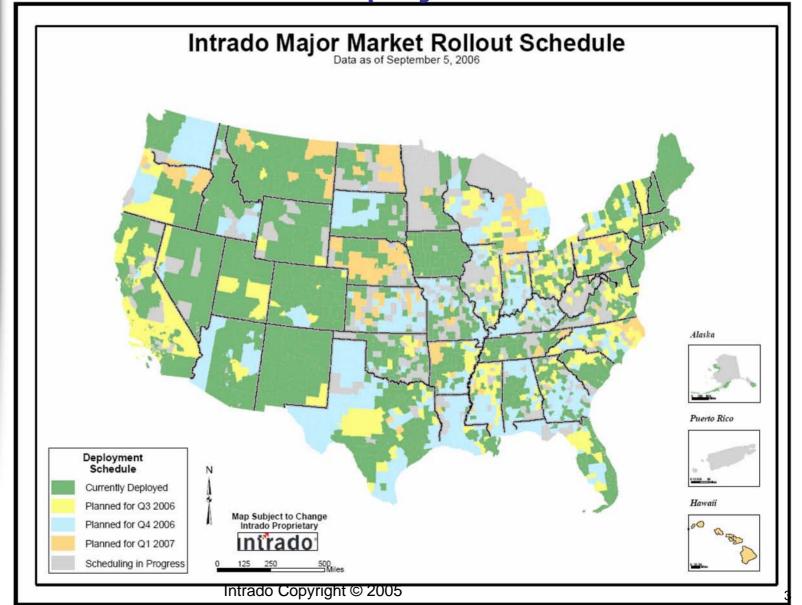
^{*}Statistics from www.nena9-1-1.org

^{**}VoIP Deployment Numbers as of September 2006; includes Intrado only deployment figures

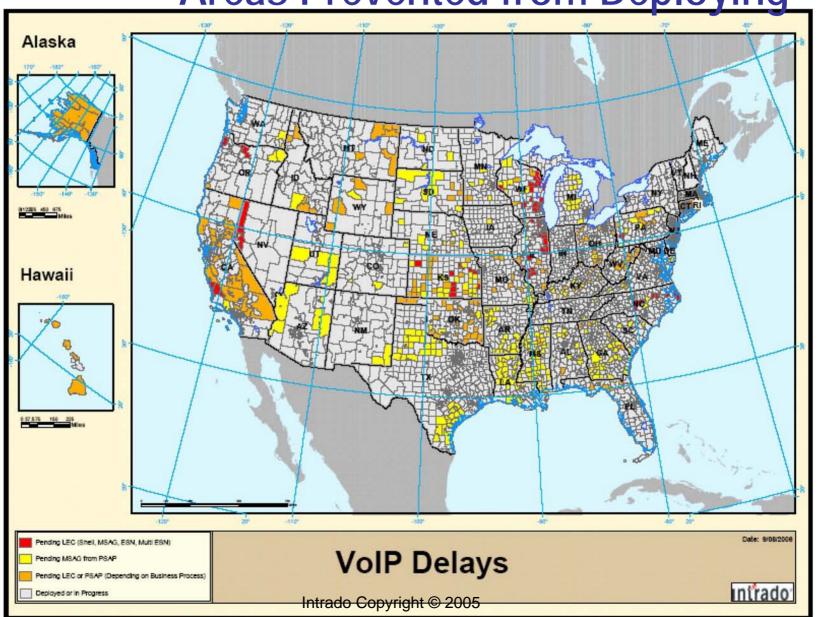
340.78 : 357.74 intrado°

Intrado Inc. is a Subsidiary of West Corporation

VoIP/911 Deployment Status



Deployment Challenges Areas Prevented from Deploying





Auto Location

- Washington State and NYC Field Trials
- Public Safety Precision Requirements
 - VolP is a different use case than Wireless
 - Wireless use cases have changed
 - Convergence demands careful consideration of VoIP 9-1-1 location precision
- Public Policy
 - Data valuable to First Responders
 - Data usable for providing emergency response
 - MSAG validation, 3-axis mobile, exact address
- Privacy and Security





